CONSUMER BAROMETER COVID-19

Wave 1 report Georgia

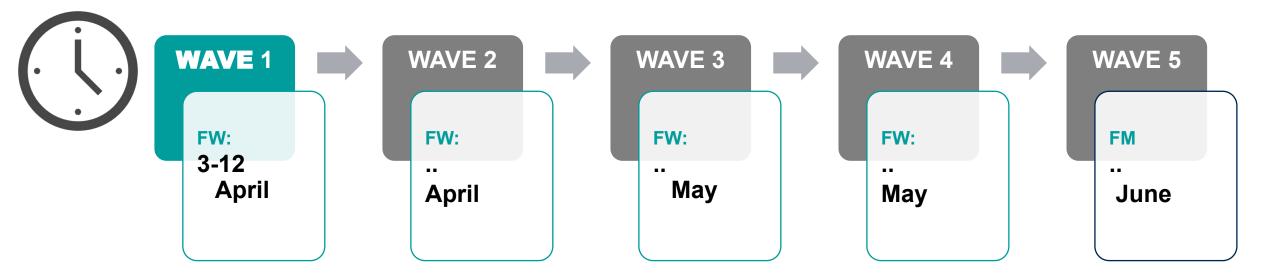
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STUDY DESIGN

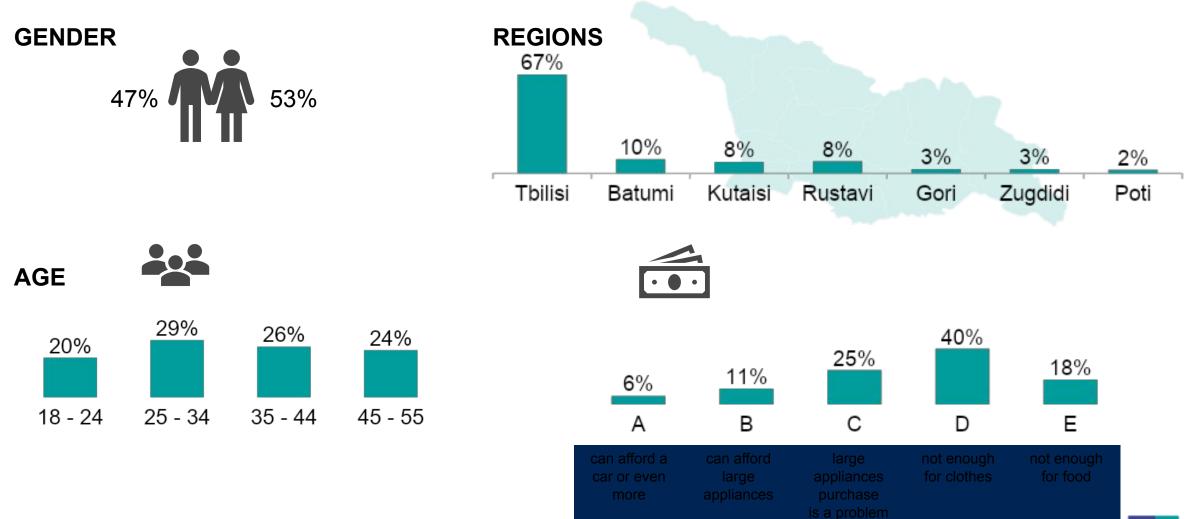
- Method: CATI
- TA: 18-55 y.o. (quoted gender, age, Tbilisi / other city)
- □ Sample size: 500 per wave
- Periodicity: once per 2 weeks





RESPONDENTS PROFILE (1/2)

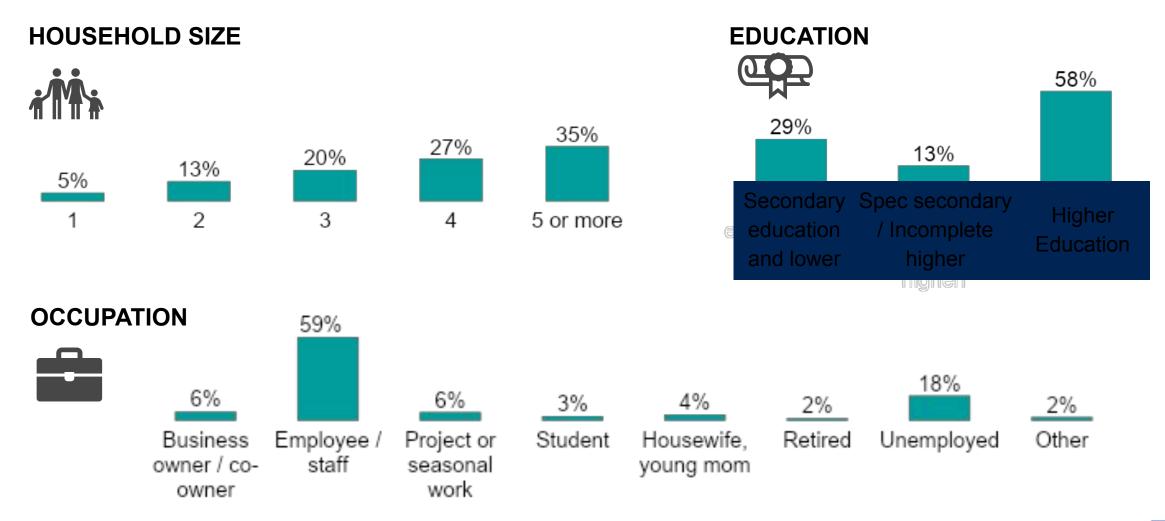
Consumer Barometer COVID-19. Wave 1





RESPONDENTS PROFILE (2/2)

Consumer Barometer COVID-19. Wave 1





COVID BEHAVIOUR

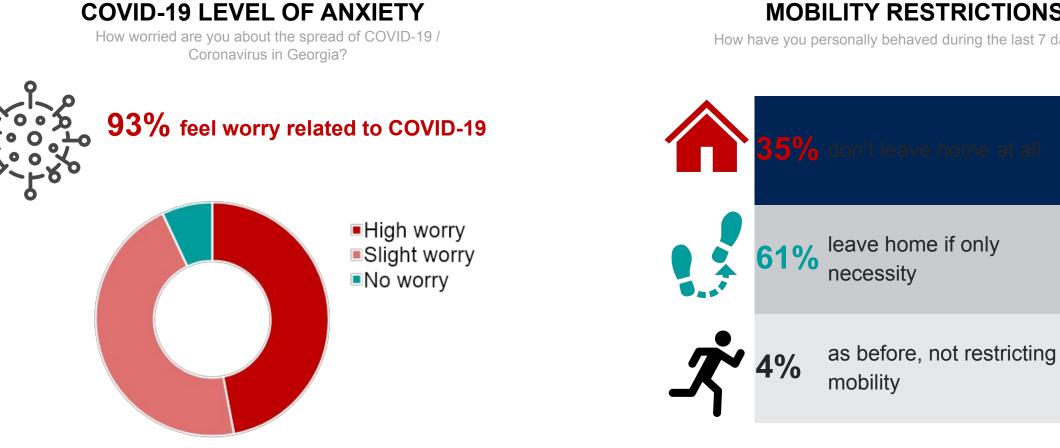
- Level of concern and protective methods used
- Support to GOV preventive strategy
- Changed mobility and transport methods
- Changed work conditions





COVID-19 LEVEL OF ANXIETY

Majority of respondents worry about COVID-19 spread through the country. 96% restricted their mobility (more than 1/3 on full isolation).



MOBILITY RESTRICTIONS

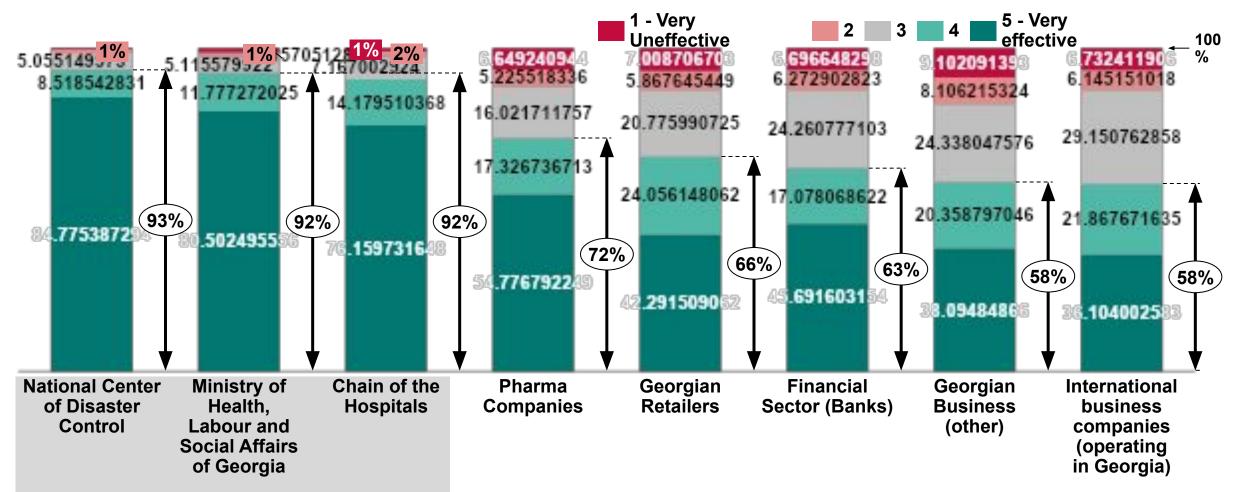
How have you personally behaved during the last 7 days?



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ATTITUDE TOWARDS AUTHORITIES

Business is perceived more neutrally than state institutions in appraisals for effectiveness.

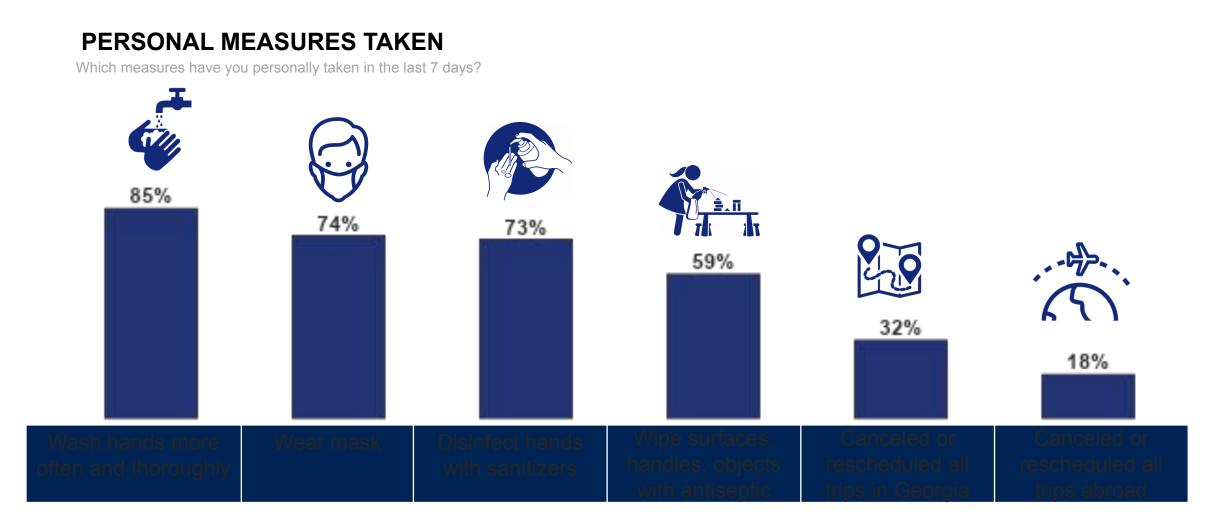




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COVID-19 PROTECTIVE MEASURES

85% started to wash hands more often and thoroughly to prevent COVID-19 spread. ³/₄ of respondents report wearing mask or using hand sanitizers.





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Base: N=500

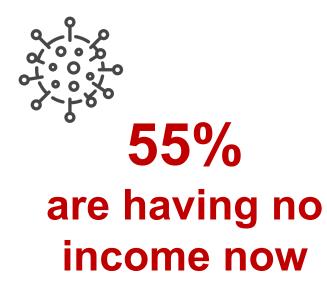
COVID-19 IMPACT ON WORK

40% continue to work (mostly in remote regime). 12% are on vacation without getting income and salary and 43% report themselves as unemployed now.

WORKING CONDITIONS

How have you worked in the last 7 days?

40% continue working



26%10%5%12%4%10%5%12%Remote
regimePartially
remote
regimeUsual regime
(in the office, in
the institution)Vacation with
keeping
income
/ salaryVacation
without
getting
income /
salaryUnemployed



COVID-19 IMPACT ON WORK REGIME

26% of previously employed people lost their job because of quarantine and else 16% are on vacation without getting income/ salary.

→ 74% were employed before quarantine and 26% of them lost their job I worked - full-time 65 % employment 33% 26% 16% 14% I worked - part-time 6% 5% 9% employment 26 I did not work %

OCCUPATION BEFORE QUARANTINE

What was your occupation before quarantine?

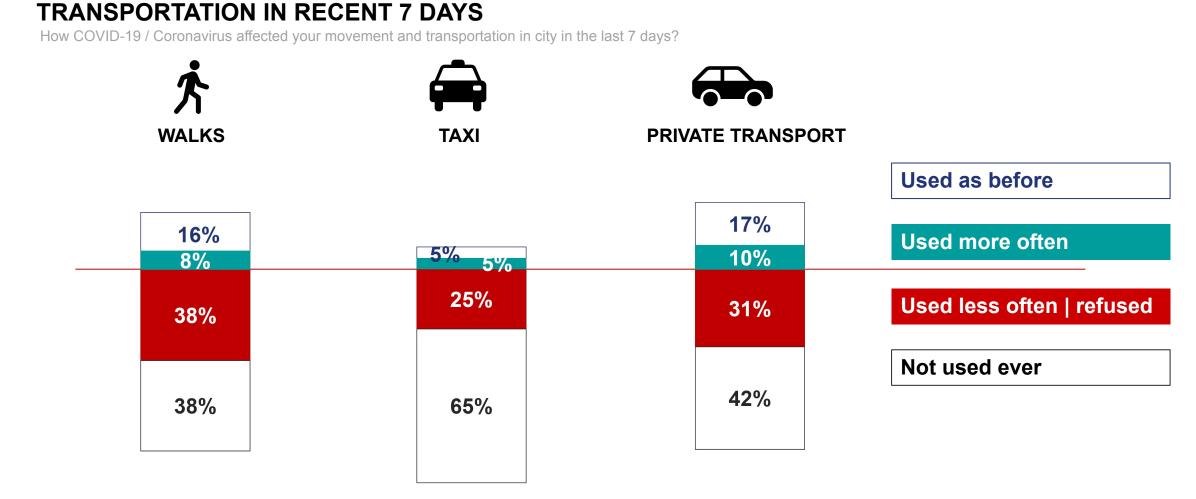
WORK IN LAST 7 DAYS

How have you worked in the last 7 days?



COVID-19 IMPACT ON TRANSPORTATION

Mobility restriction is reflected by decreased usage of all means of transportation. Due to general drop in mobility – people also report less walking.





PERSONAL BUDGET RESERVE FOR COVID-19 QUARANTINE

Only 22% can afford quarantine for more than a month. 29% will run out of their savings after two weeks of quarantine (by the end of April).

MY SAVINGS ARE ENOUGH TO STAY AT QUARANTINE...

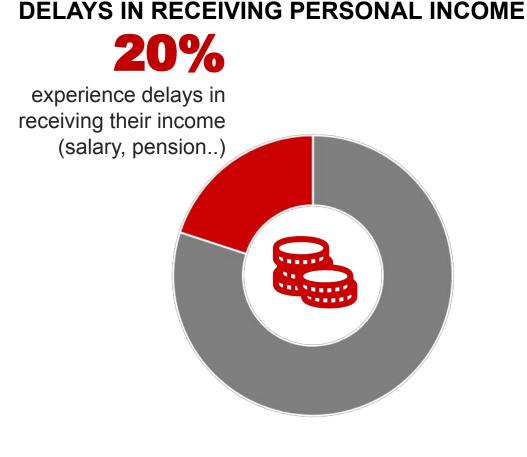
Which statement is best to describe is the most relevant to you?





COVID-19 IMPACT ON PERSONAL INCOME

20% of respondents declare that they are being delayed regular payments. 56% report that their income decreased.

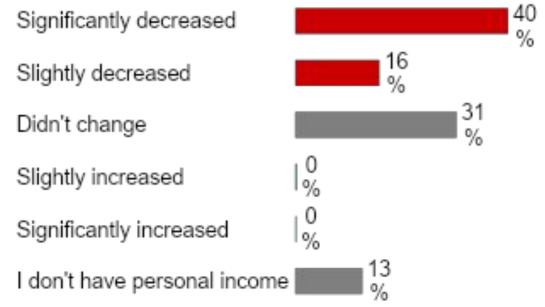


Are your regular payments (salaries, pensions, benefits, etc.) delayed now?

CHANGES IN PERSONAL INCOME

56% declare decrease

of personal income as a result of quarantine and other anti-COVID-19 restrictions.



How your personal income has changed after the government imposed quarantine and other restrictions to avoid COVID-19?



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Base: N=500

CONSUMER CONFIDENCE

- Current state of national economy
- Expectation how economy will change in 6M
- Current financial situation
- Expectation how financial situation will change in 6M



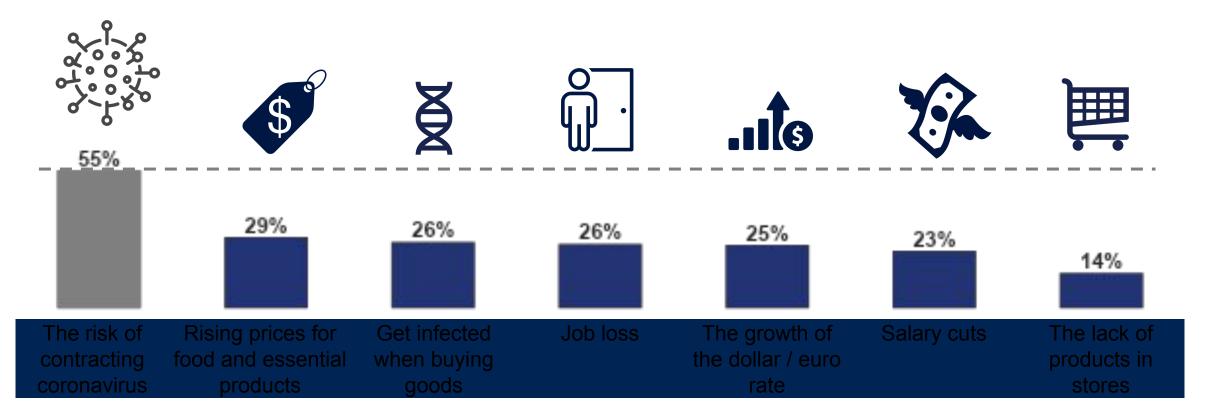


TOP SCARES RELATED TO COVID-19

The risk of getting infected scares people much more than possible financial difficulties.

TOP NOWADAYS SCARES

Which of the following scares you the most nowadays?



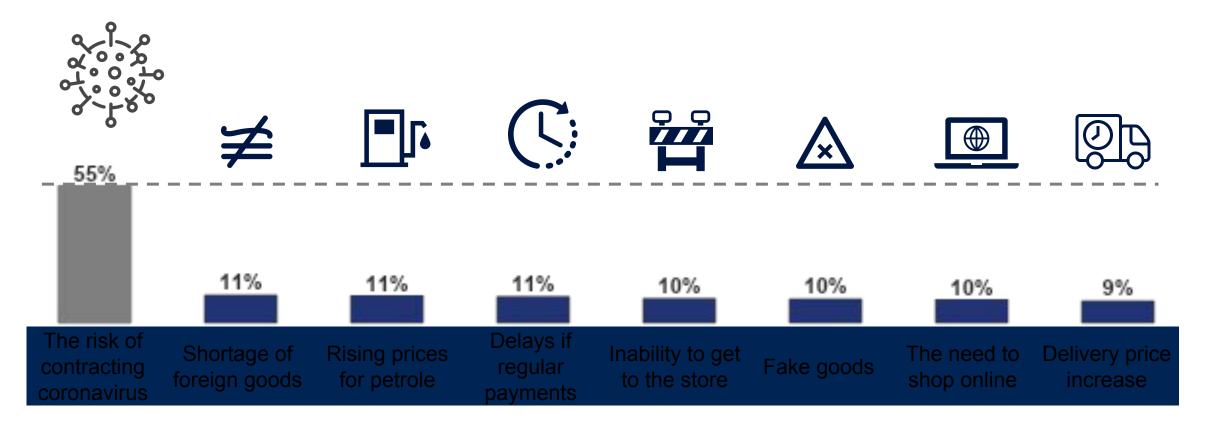


LESS POPULAR SCARES RELATED TO COVID-19

Respondents are less scared of delivery price increase.

LESS POPULAR SCARES

Which of the following scares you the most nowadays?



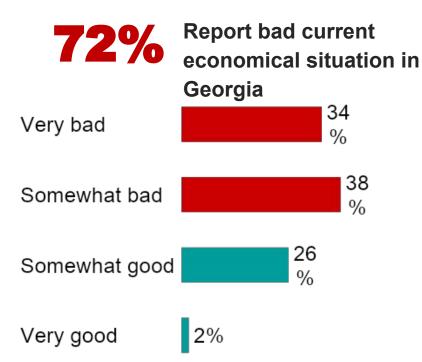


PERCEPTION OF ECONOMICAL SITUATION IN GEORGIA

Most people describe current national economical situation as bad and expect it will be even worse in next 6 months.

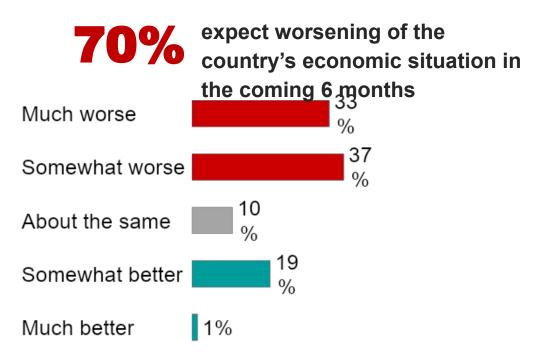
EVALUATION OF CURRENT ECONOMIC SITUATION in GEORGIA

Thinking about our economic situation, how would you describe the current economic situation in Georgia? It is...?



ANTICIPATIONS ON COUNTRY ECONOMIC SITUATION IN NEXT 6 MONTHS

Think about the next 6 months, do you expect that the economic situation in Georgia compared to the current situation will be ...?



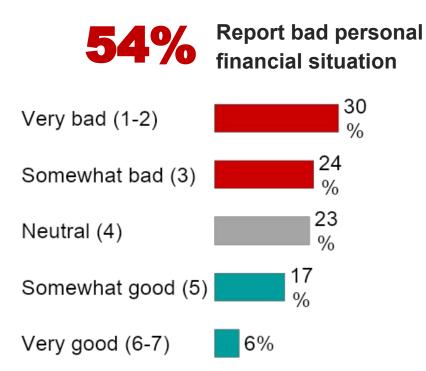


PERCEPTION OF PERSONAL FINANCIAL SITUATION

Positive expectations in personal financial situation are coherent to anticipations for national economics. Negative outlooks for country's economics are more intense than those for personal finance.

CURRENT PERSONAL FINANCIAL SITUATION

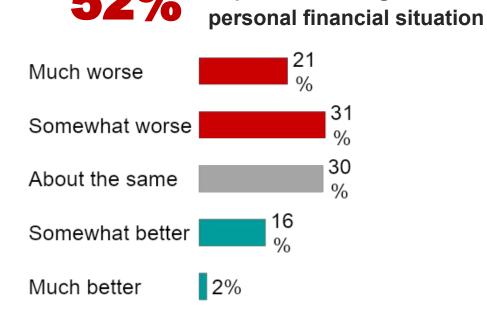
Rate your current financial situation from 1 to 7, where 7 means your personal financial situation is very strong today and 1 means it is very weak.



6-MONTHS OUTLOOK ON PERSONAL FINANCE

Looking ahead six months from now, do you expect your personal financial situation will be ... than it is now?

Expect worsening of



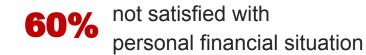


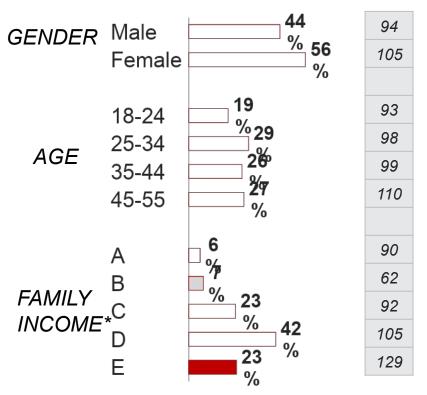
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PERCEPTION OF PERCONAL FINANCIAL SITUATION. PROFILING (1/2)

Will worsen (much or slightly)

PESSIMISTS 52%

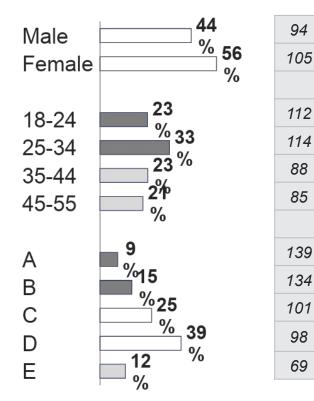




Will stay about the same

NEUTRALS 30%

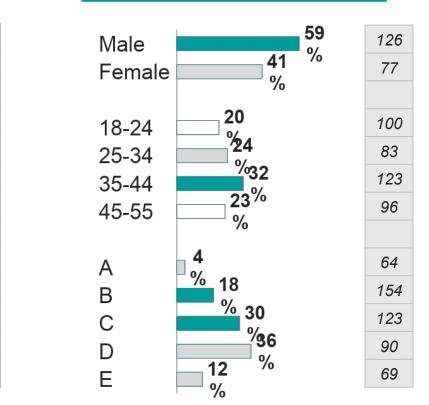
43% not satisfied with personal financial situation



Will improve (much or slightly)

OPTIMISTS 18%

52% not satisfied with personal financial situation



Affinity >110 means group is bigger among TA vs Total respondents. Affinity <90 means group is smaller among TA vs Total respondents.

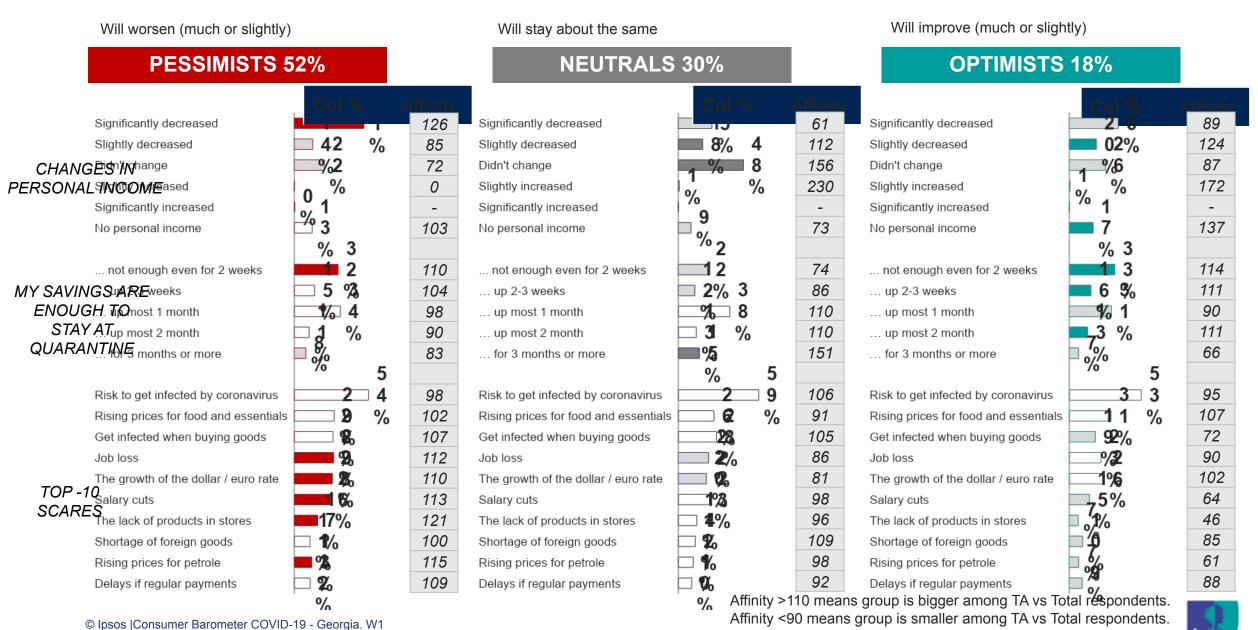


INCOME*: A – can afford a car or even more, B – can afford LA, C – LA is a problem, D – not enough for clothes, E – not enough for food

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Base: PESSIMISTS - N=260, NEUTRALS - N=150, OPTIMISTS - N=90

PERCEPTION OF PERCONAL FINANCIAL SITUATION. PROFILING (2/2)



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Base: PESSIMISTS - N=260, NEUTRALS - N=150, OPTIMISTS - N=90

CONFIDENCE TYPOLOGY

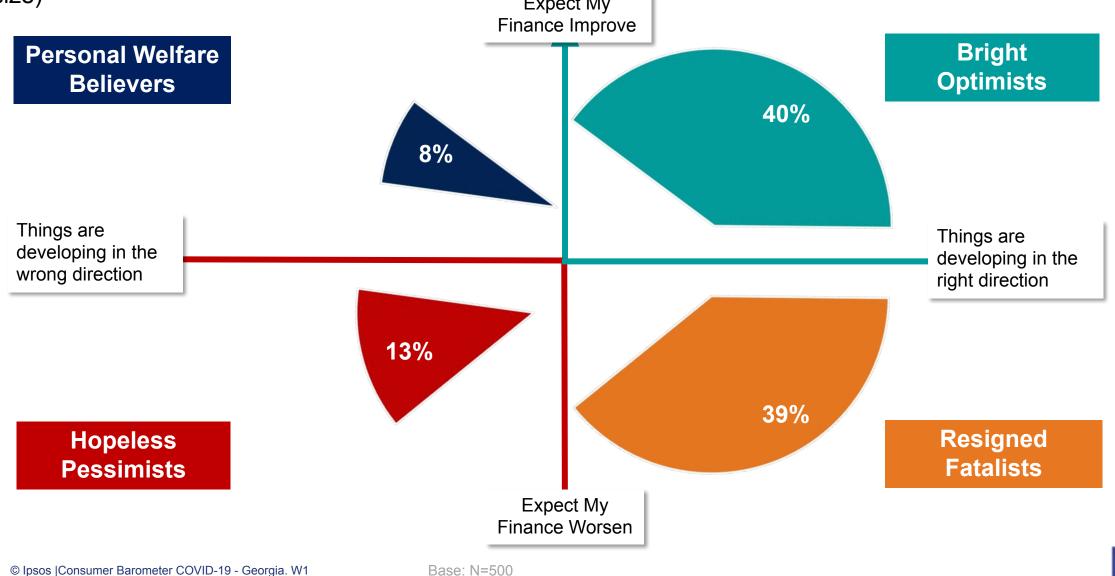
- Social-demographic profile of the segments
- Worries about COVID19





CITIZEN CONFIDENCE TYPOLOGY

Bright Optimists and Resigned Fatalists are two major groups among Georgians (of practically the same size)



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CITIZEN CONFIDENCE TYPOLOGY

The younger and richer people are, the more confident they are

Bright Optimists

are mostly youth 18-24 with a good current financial situation

Resigned Fatalists

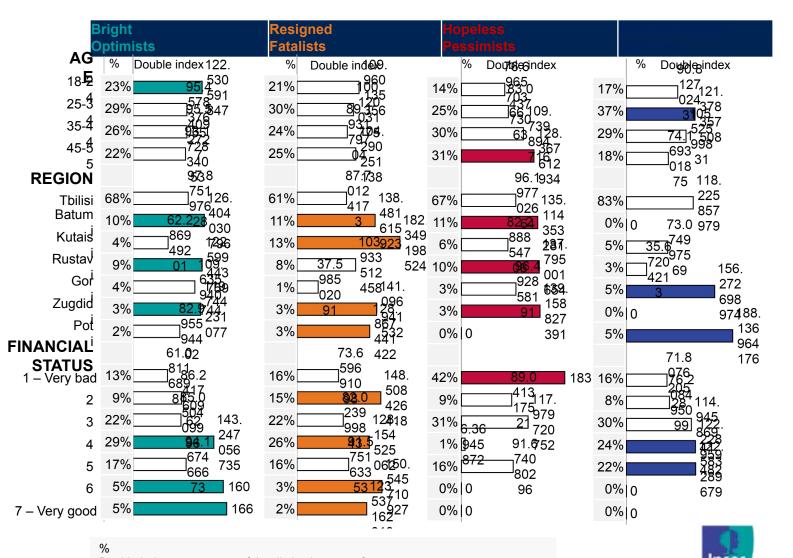
equally distributed between all age groups and have different financial situations

Hopeless Pessimists

are more older people aged 45-55 with a bad current financial situation

Personal Welfare Believers

are youth aged 25-34 with a good current financial situation



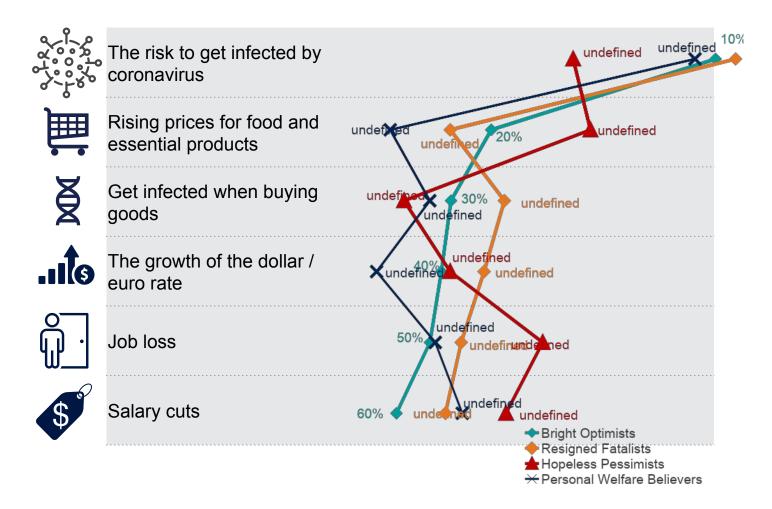
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Double index - a measure of the distinctiveness of a segment Double index more than 120 means distinction of a segment from total

TOP FEARS RELATED TO COVID-19

Coronavirus is the main fear by a wide margin for all segments except Hopeless Pessimists.



Hopeless Pessimists afraid of financial issues equally with COVID19. These fears are caused by the negative events they have already faced - more than other segments:

59% 27% 16% Their income significantly decreased after quarantine /restrictions Their regular payments are delaying now

Of them are on unpaid leave



BE SURE. MOVE FASTER.





THANK YOU



