# **CONSUMER BAROMETER COVID-19**

Wave 1 report Georgia

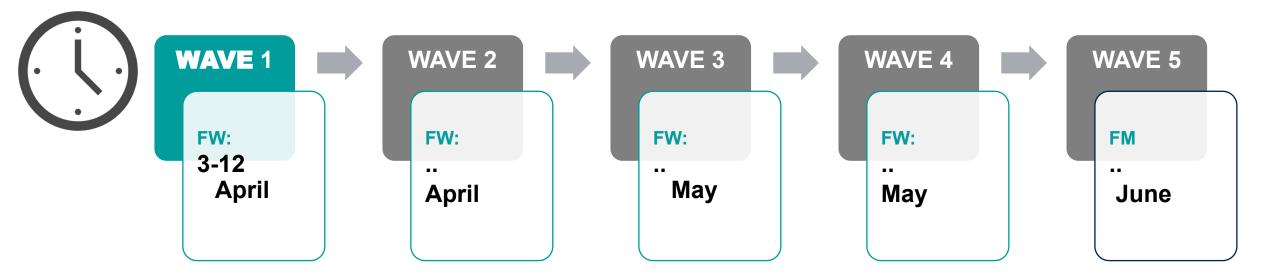
lpsos





#### **STUDY DESIGN**

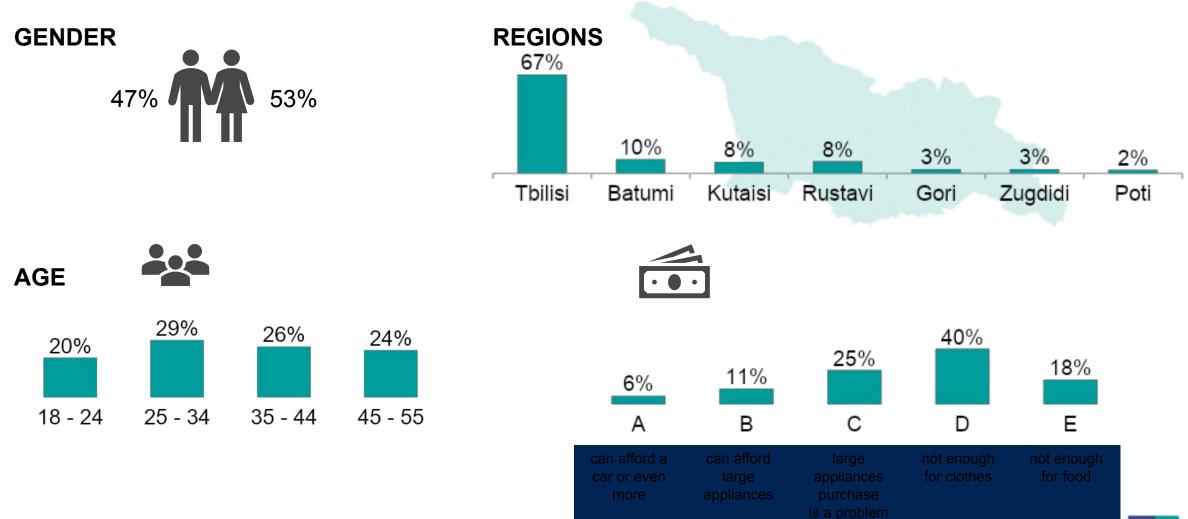
- Method: CATI
- TA: 18-55 y.o. (quoted gender, age, Tbilisi / other city)
- □ Sample size: 500 per wave
- Periodicity: once per 2 weeks





#### **RESPONDENTS PROFILE (1/2)**

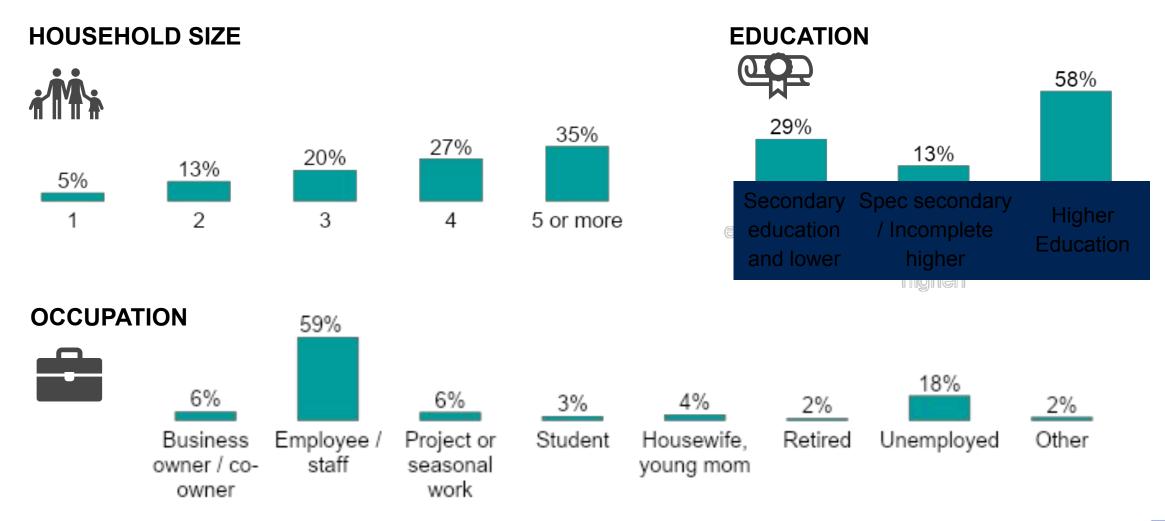
**Consumer Barometer COVID-19. Wave 1** 





**RESPONDENTS PROFILE (2/2)** 

**Consumer Barometer COVID-19. Wave 1** 





# COVID BEHAVIOUR

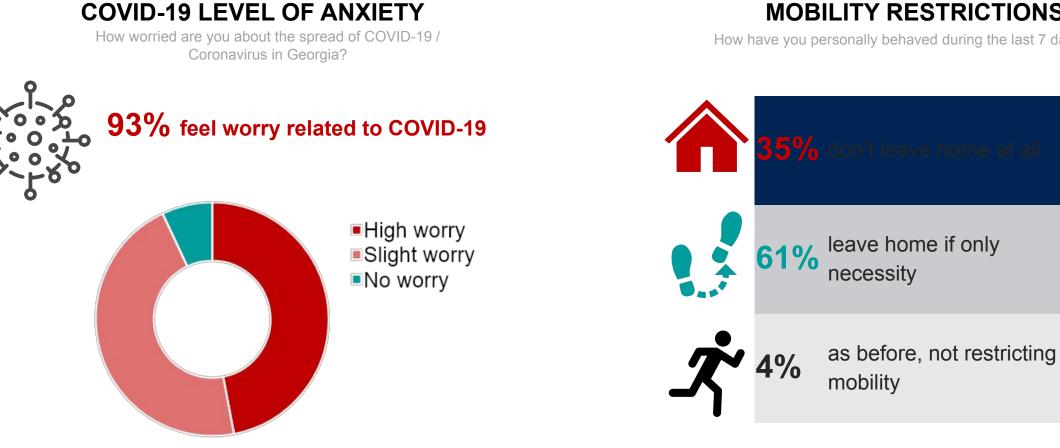
- Level of concern and protective methods used
- Support to GOV preventive strategy
- Changed mobility and transport methods
- Changed work conditions





#### **COVID-19 LEVEL OF ANXIETY**

Majority of respondents worry about COVID-19 spread through the country. 96% restricted their mobility (more than 1/3 on full isolation).



#### **MOBILITY RESTRICTIONS**

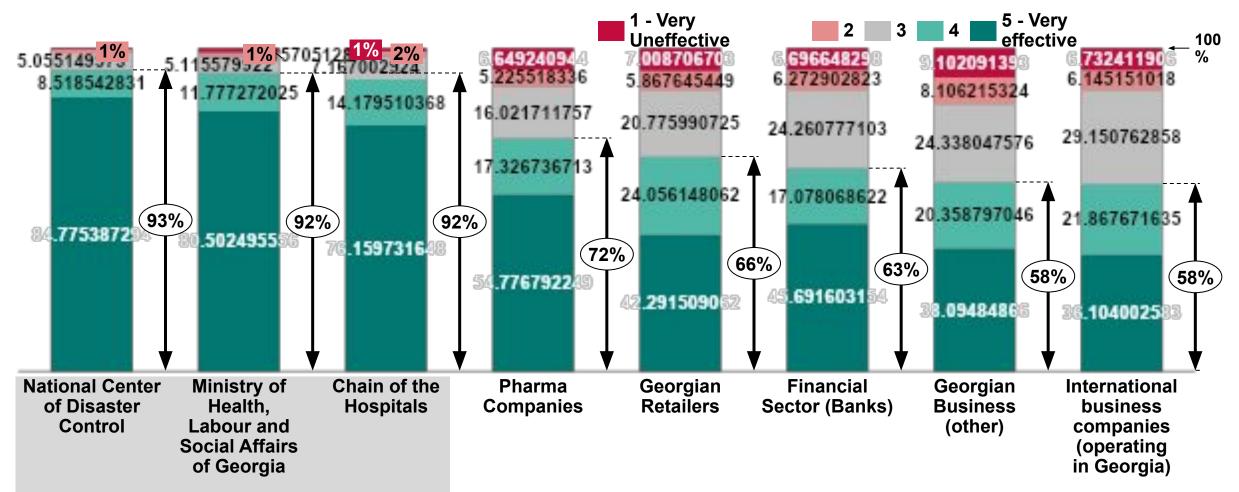
How have you personally behaved during the last 7 days?



© Ipsos | IPSOS Consumer Barometer COVID-19. Wave 1 GEORGIA

#### **ATTITUDE TOWARDS AUTHORITIES**

Business is perceived more neutrally than state institutions in appraisals for effectiveness.

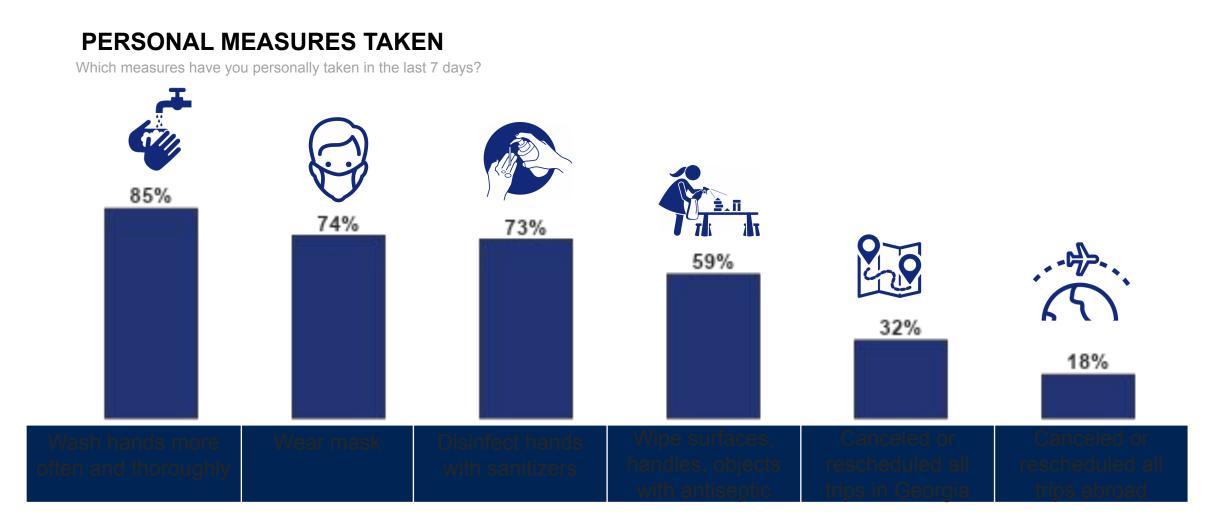




7 – © Ipsos | IPSOS Consumer Barometer COVID-19. Wave 1 GEORGIA

#### **COVID-19 PROTECTIVE MEASURES**

85% started to wash hands more often and thoroughly to prevent COVID-19 spread. <sup>3</sup>/<sub>4</sub> of respondents report wearing mask or using hand sanitizers.





8 - © Ipsos | IPSOS Consumer Barometer COVID-19. Wave 1 GEORGIA

Base: N=500

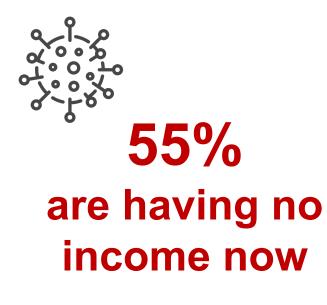
#### **COVID-19 IMPACT ON WORK**

40% continue to work (mostly in remote regime). 12% are on vacation without getting income and salary and 43% report themselves as unemployed now.

#### **WORKING CONDITIONS**

How have you worked in the last 7 days?

**40%** continue working



# 26%10%5%12%4%10%5%12%Remote<br/>regimePartially<br/>remote<br/>regimeUsual regime<br/>(in the office, in<br/>the institution)Vacation with<br/>keeping<br/>income<br/>/ salaryVacation<br/>without<br/>getting<br/>income /<br/>salaryUnemployed



#### **COVID-19 IMPACT ON WORK REGIME**

26% of previously employed people lost their job because of quarantine and else 16% are on vacation without getting income/ salary.

#### → 74% were employed before quarantine and 26% of them lost their job I worked - full-time 65 % employment 33% 26% 16% 14% I worked - part-time 6% 5% 9% employment 26 I did not work %

#### **OCCUPATION BEFORE QUARANTINE**

What was your occupation before quarantine?

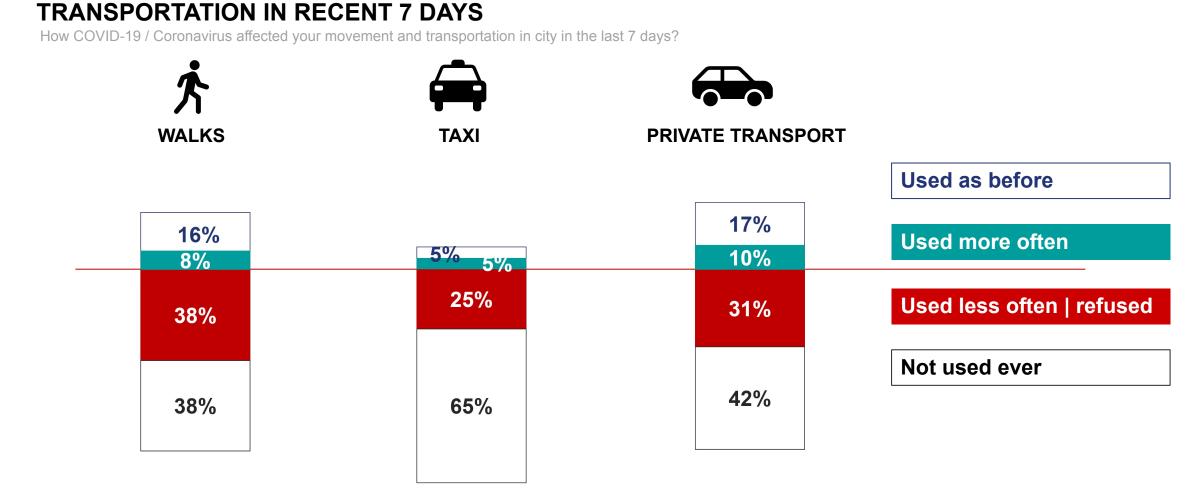
#### WORK IN LAST 7 DAYS

How have you worked in the last 7 days?



#### **COVID-19 IMPACT ON TRANSPORTATION**

Mobility restriction is reflected by decreased usage of all means of transportation. Due to general drop in mobility – people also report less walking.





#### **PERSONAL BUDGET RESERVE FOR COVID-19 QUARANTINE**

Only 22% can afford quarantine for more than a month. 29% will run out of their savings after two weeks of quarantine (by the end of April).

#### MY SAVINGS ARE ENOUGH TO STAY AT QUARANTINE...

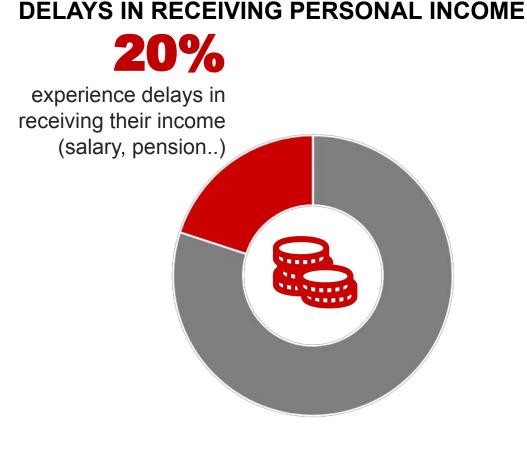
Which statement is best to describe is the most relevant to you?





#### **COVID-19 IMPACT ON PERSONAL INCOME**

20% of respondents declare that they are being delayed regular payments. 56% report that their income decreased.

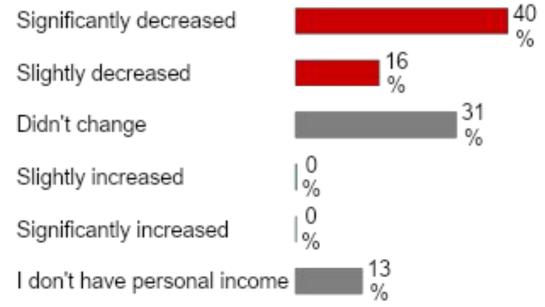


Are your regular payments (salaries, pensions, benefits, etc.) delayed now?

#### CHANGES IN PERSONAL INCOME

#### **56% declare decrease**

of personal income as a result of quarantine and other anti-COVID-19 restrictions.



How your personal income has changed after the government imposed quarantine and other restrictions to avoid COVID-19?



#### 13 – © Ipsos |Consumer Barometer COVID-19 - Georgia. W1

Base: N=500

# CONSUMER CONFIDENCE

- Current state of national economy
- Expectation how economy will change in 6M
- Current financial situation
- Expectation how financial situation will change in 6M



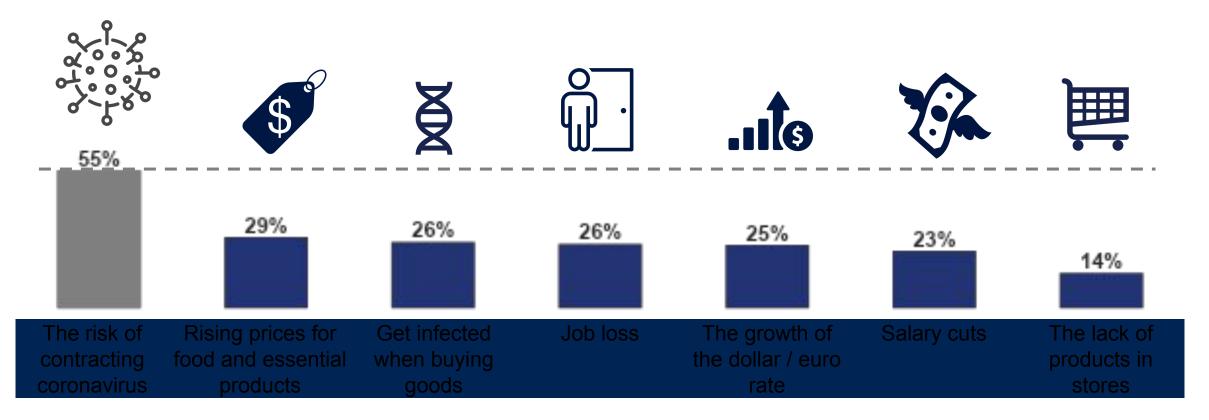


#### **TOP SCARES RELATED TO COVID-19**

The risk of getting infected scares people much more than possible financial difficulties.

#### **TOP NOWADAYS SCARES**

Which of the following scares you the most nowadays?



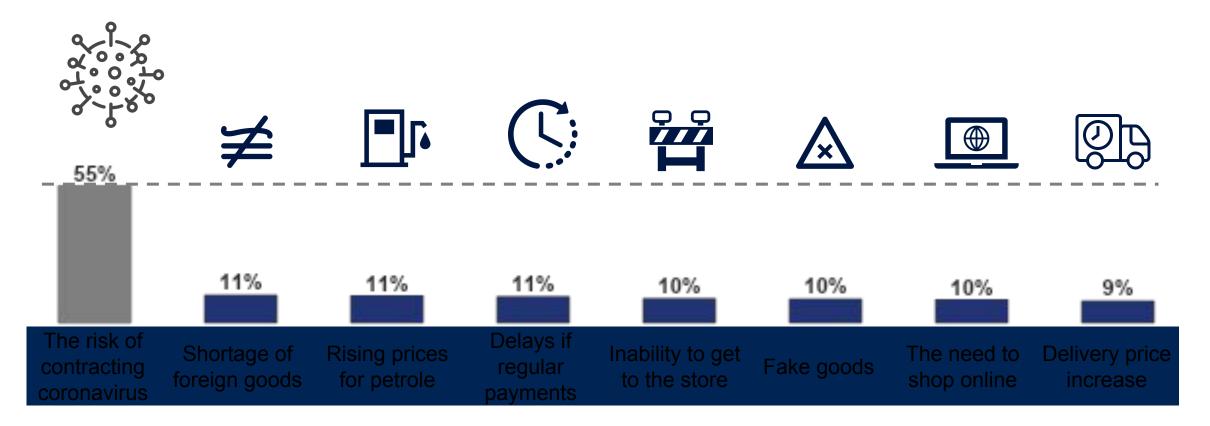


#### **LESS POPULAR SCARES RELATED TO COVID-19**

Respondents are less scared of delivery price increase.

#### **LESS POPULAR SCARES**

Which of the following scares you the most nowadays?



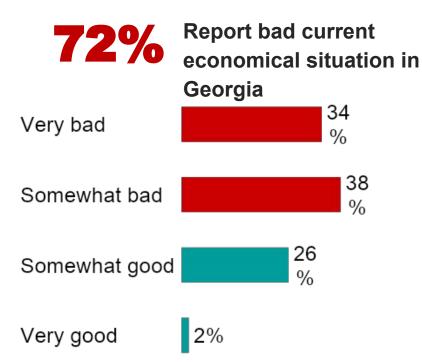


#### **PERCEPTION OF ECONOMICAL SITUATION IN GEORGIA**

Most people describe current national economical situation as bad and expect it will be even worse in next 6 months.

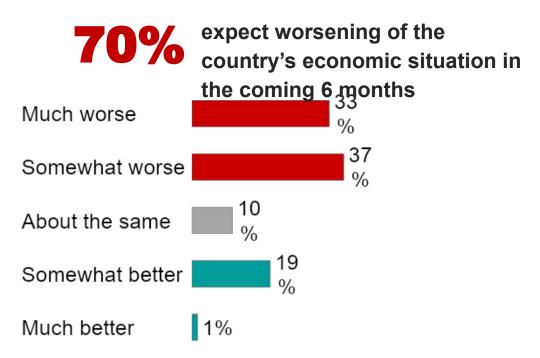
#### EVALUATION OF CURRENT ECONOMIC SITUATION in GEORGIA

Thinking about our economic situation, how would you describe the current economic situation in Georgia? It is...?



## ANTICIPATIONS ON COUNTRY ECONOMIC SITUATION IN NEXT 6 MONTHS

Think about the next 6 months, do you expect that the economic situation in Georgia compared to the current situation will be ...?



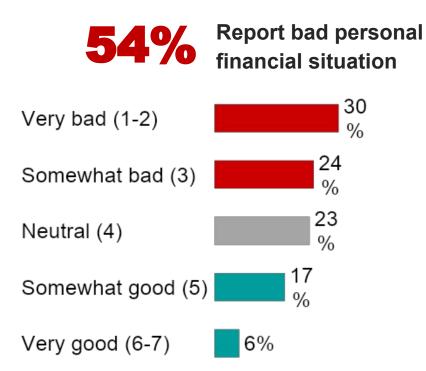


#### **PERCEPTION OF PERSONAL FINANCIAL SITUATION**

Positive expectations in personal financial situation are coherent to anticipations for national economics. Negative outlooks for country's economics are more intense than those for personal finance.

#### **CURRENT PERSONAL FINANCIAL SITUATION**

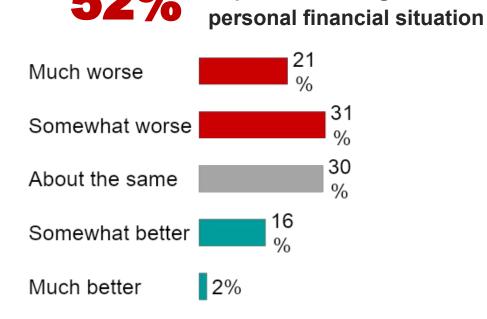
Rate your current financial situation from 1 to 7, where 7 means your personal financial situation is very strong today and 1 means it is very weak.



### 6-MONTHS OUTLOOK ON PERSONAL FINANCE

Looking ahead six months from now, do you expect your personal financial situation will be ... than it is now?

Expect worsening of



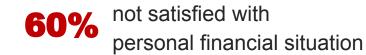


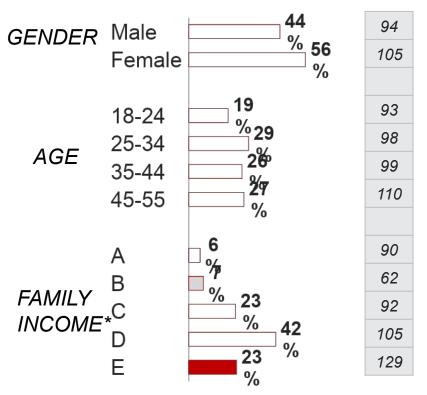
© Ipsos | IPSOS Consumer Barometer COVID-19. Wave 1 GEORGIA Base: N=500

#### **PERCEPTION OF PERCONAL FINANCIAL SITUATION. PROFILING (1/2)**

Will worsen (much or slightly)

#### **PESSIMISTS 52%**

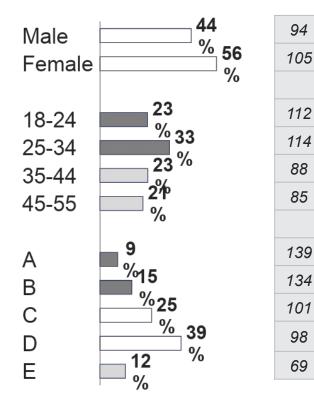




#### Will stay about the same

#### NEUTRALS 30%

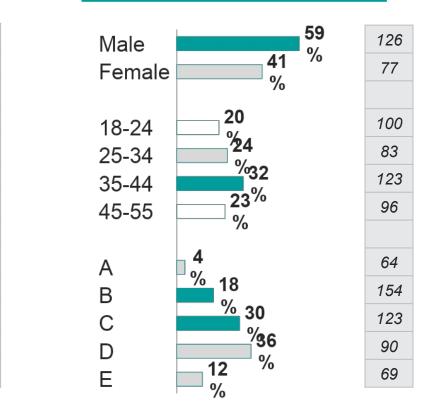
**43%** not satisfied with personal financial situation



Will improve (much or slightly)

#### **OPTIMISTS 18%**

**52%** not satisfied with personal financial situation



Affinity >110 means group is bigger among TA vs Total respondents. Affinity <90 means group is smaller among TA vs Total respondents.

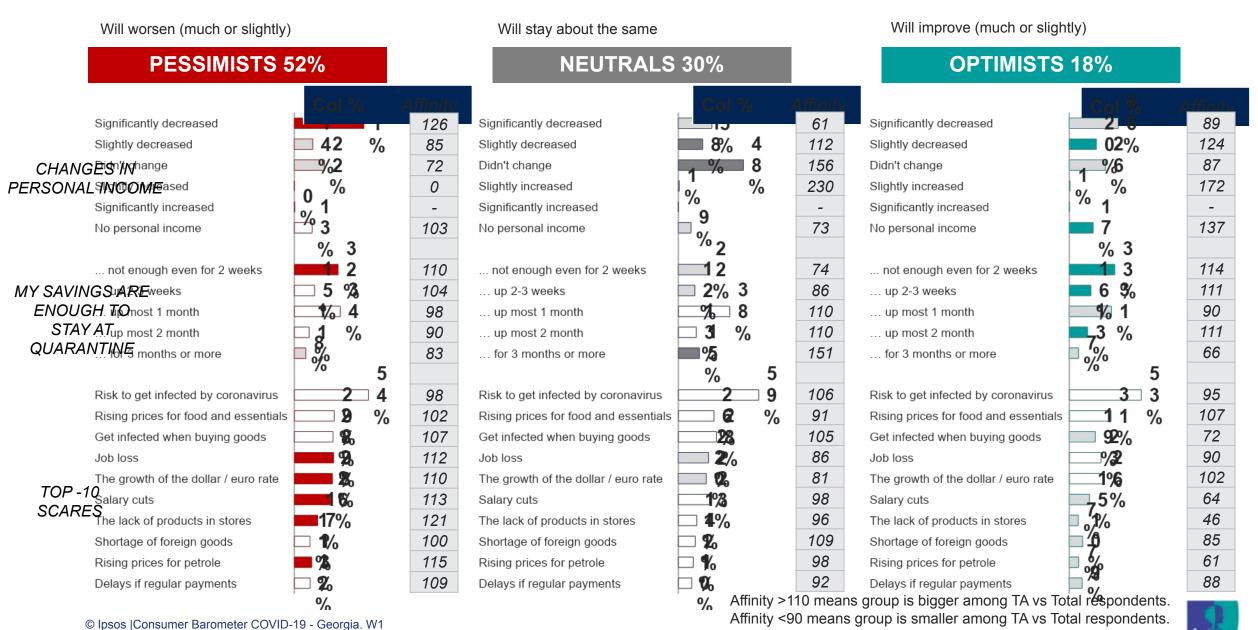


INCOME\*: A – can afford a car or even more, B – can afford LA, C – LA is a problem, D – not enough for clothes, E – not enough for food

#### 19 - © Ipsos |Consumer Barometer COVID-19 - Georgia. W1

Base: PESSIMISTS - N=260, NEUTRALS - N=150, OPTIMISTS - N=90

#### **PERCEPTION OF PERCONAL FINANCIAL SITUATION. PROFILING (2/2)**



lpsos

Base: PESSIMISTS - N=260, NEUTRALS - N=150, OPTIMISTS - N=90

# CONFIDENCE TYPOLOGY

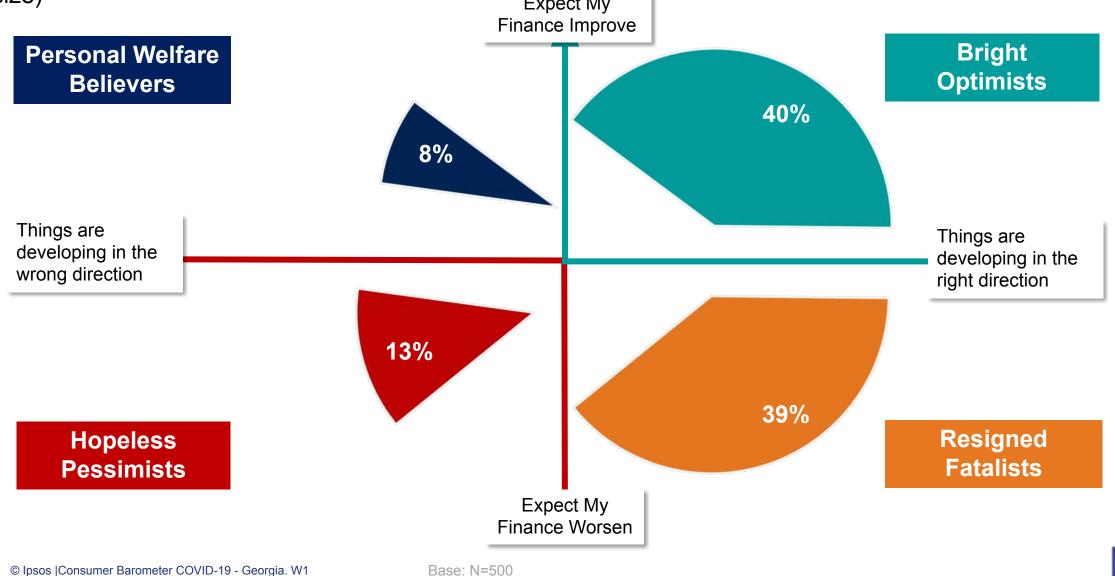
- Social-demographic profile of the segments
- Worries about COVID19





#### **CITIZEN CONFIDENCE TYPOLOGY**

Bright Optimists and Resigned Fatalists are two major groups among Georgians (of practically the same size)



pso

#### **CITIZEN CONFIDENCE TYPOLOGY**

The younger and richer people are, the more confident they are

#### **Bright Optimists**

are mostly youth 18-24 with a good current financial situation

#### **Resigned Fatalists**

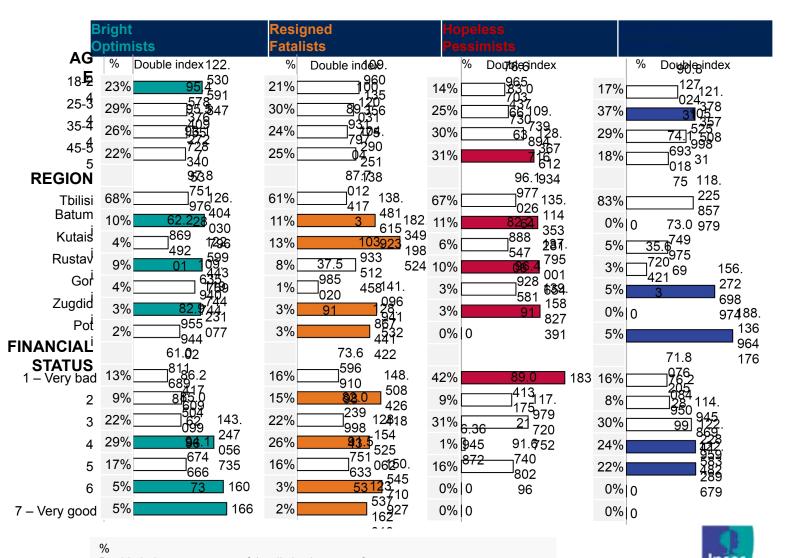
equally distributed between all age groups and have different financial situations

#### **Hopeless Pessimists**

are more older people aged 45-55 with a bad current financial situation

#### **Personal Welfare Believers**

are youth aged 25-34 with a good current financial situation



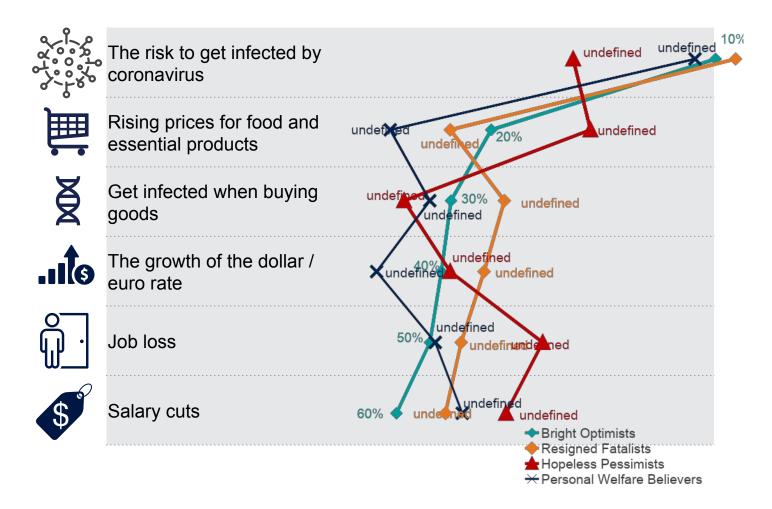
#### © Ipsos |Consumer Barometer COVID-19 - Georgia. W1

23 -

Double index - a measure of the distinctiveness of a segment Double index more than 120 means distinction of a segment from total

#### **TOP FEARS RELATED TO COVID-19**

Coronavirus is the main fear by a wide margin for all segments except Hopeless Pessimists.



Hopeless Pessimists afraid of financial issues equally with COVID19. These fears are caused by the negative events they have already faced - more than other segments:

59% 27% 16% Their income significantly decreased after quarantine /restrictions Their regular payments are delaying now

Of them are on unpaid leave



# BE SURE. MOVE FASTER.





# THANK YOU



